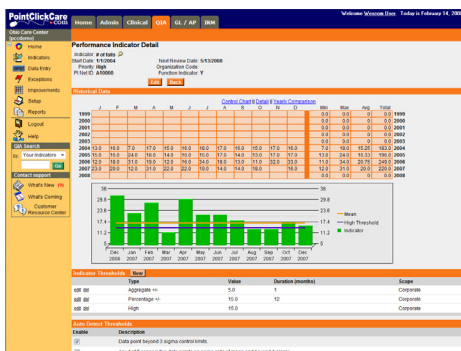


# PointClickCare QIA Overview

The QIA (Quality Improvement Administrator) provides facilities with a tool to manage and simplify all aspects of performance measurement and quality improvement, initiate tracking. This tool is ideal for organizations that undertake Continuous Quality Improvement (CQI) activities within their facility or across an organization.



## Manage Performance Indicators

Create your facility specific indicators using a built in development template or activate indicators from library of over 500 fully developed indicators. QIA allows the assignment of indicators to department and/or teams.

## Tracking Performance Indicator Data

Indicator data is tracked monthly through a simple to use data entry screen or jump start your or data trending by entering your historical data.

## Identifying Exceptions, Trends and Patterns

Once the data has been entered start letting QIA work for you. Either set up organizational thresholds to identify exceptions and trends in your data or turn on autodetect thresholds that will alert your staff to possible opportunities of improvement.

## Managing Quality Improvement Initiatives

QIA has an easy and consistent format for managing team driven quality improvement projects that allows all team members to access and update their initiatives.

## Regional or Corporate Quality Improvement

QIA is an ideal tool for multi-site organizations to unify their Quality Improvement program throughout their organization. Global set of indicators can be set up for the entire corporation rolled out to each facility. Regions or Business scopes may be set up to have specific indicators set up for different lines of businesses. Regional or Corporate users may access facility data or roll up the data for multi-site comparison reporting.

- Facility benchmark reports (compare your facility against corporate/regional averages/highs/lows/means)
- Corporate/Regional benchmark reports (roll up corporate/regional data for fast real time facility comparisons)
- Updates to Performance Indicators is completed by central user
- Corporate Thresholds can be applied to each indicator that automatically alert users of potential trends

